

Strengthening your impact through cross sector partnerships: Oregon's System of Care

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Objectives



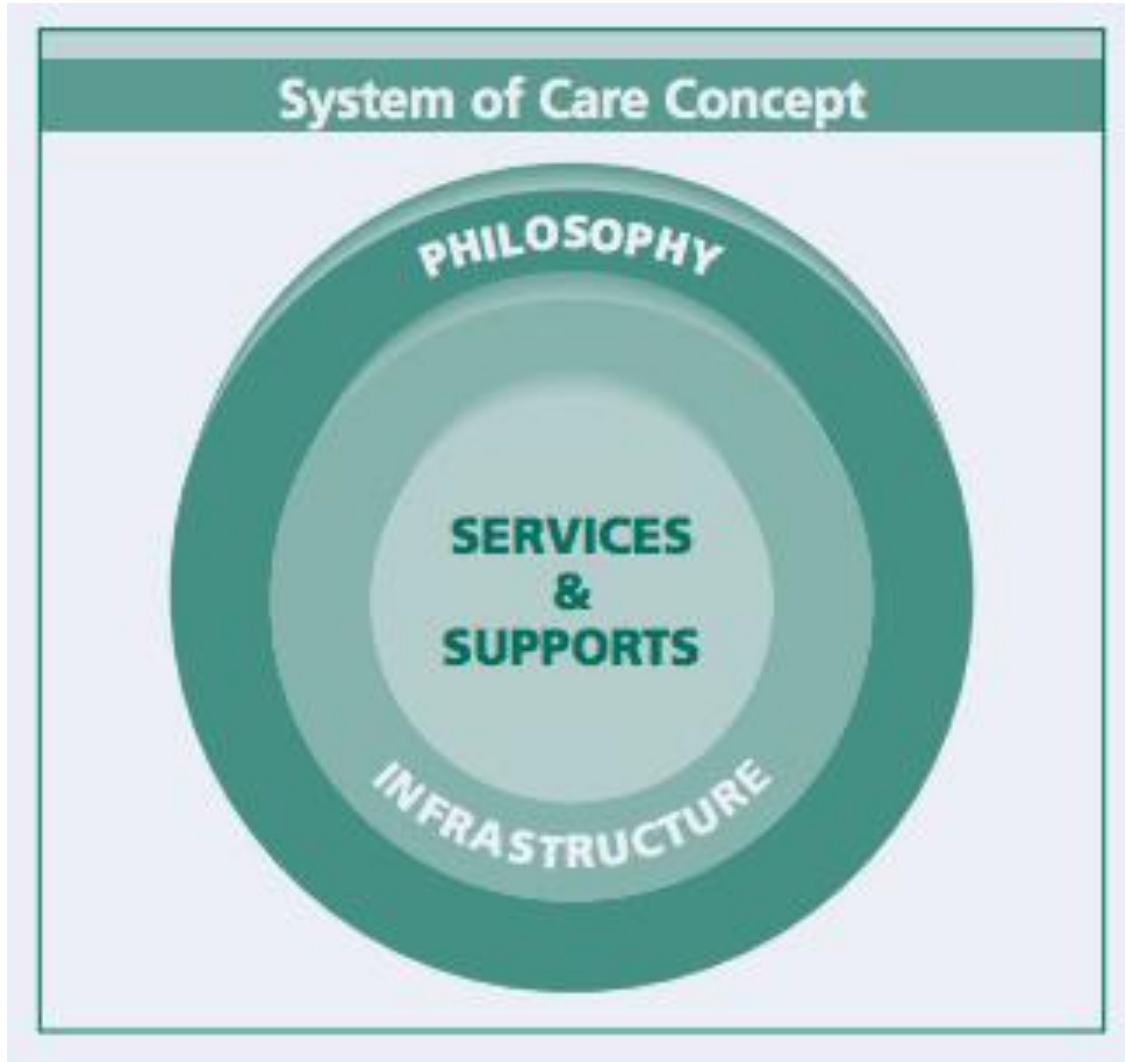
Understand
Oregon's
System of
Care, and
importance
and benefit
of cross-
sector
partnerships



Highlight
example
strategies
for
leveraging
relationships
through your
System of
Care



Identify
opportunities to
leverage
cross-sector
partnerships
in your CCO
region



What is a “System of Care”?

A philosophy of cross-system collaboration and shared values

- Youth and family centered
- Culturally and linguistically responsive
- Community based

An infrastructure

- System of Care Advisory Council (SOCAC), and
- Local Systems of Care

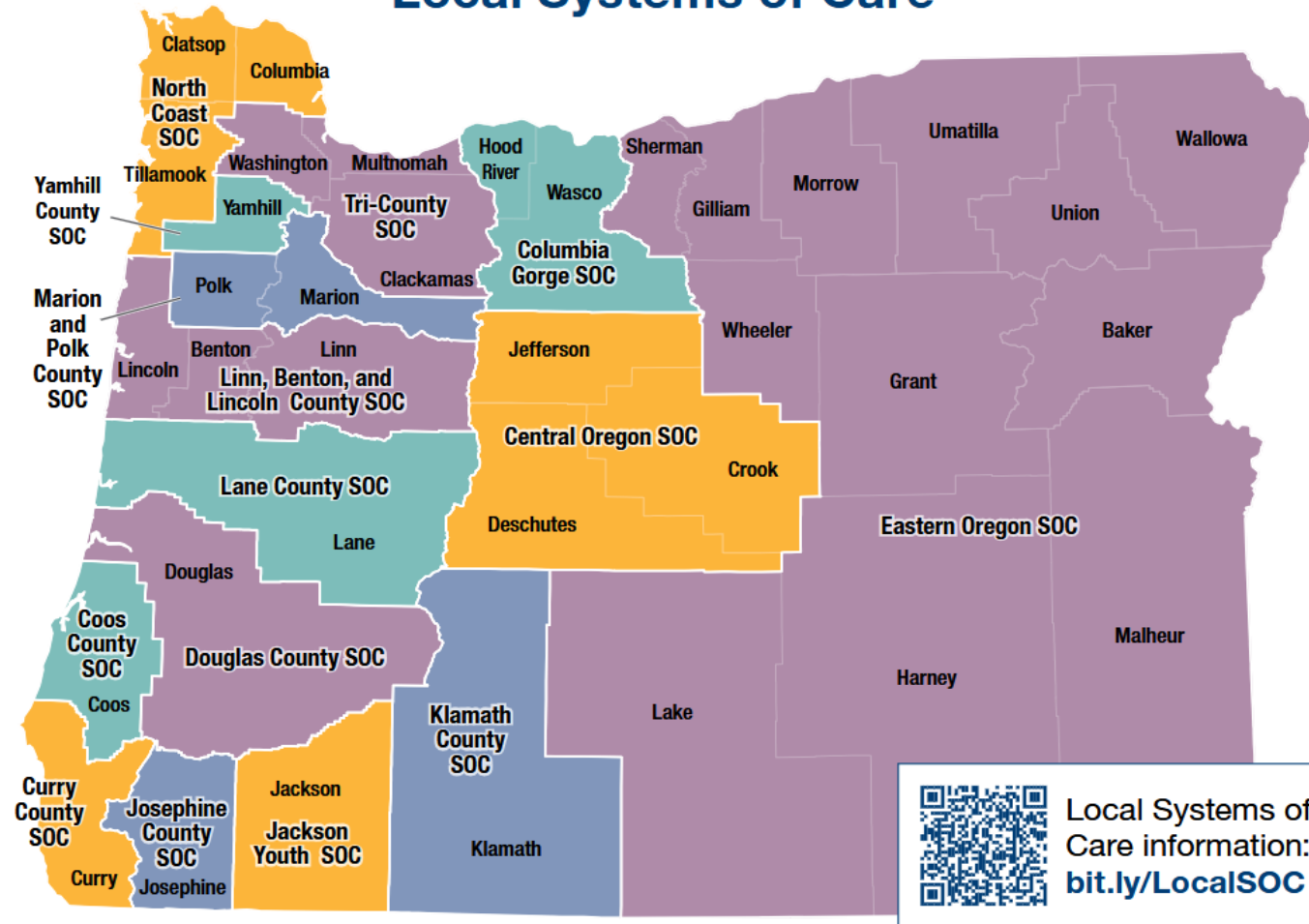
A continuum of services and supports for youth, aged 0-25, who have complex behavioral health needs and/or are involved in multiple systems

- From prevention/early intervention to intensive/residential settings

System of Care Advisory Council

- Established in 2019
- Currently 29 appointed members representing youth and family members with lived experience, state and local government, Tribes, CCOs, providers, physicians and advocates
- Legislative mandates include:
 - [Strategic plan](#) for the System of Care
 - System of Care [Data Dashboard](#)
 - Direct grant funding to support local Systems of Care, and
 - Provide policy recommendations to OHA, ODHS, ODE, OYA and other youth serving systems

Local Systems of Care



- Per OHA contract, CCOs are required to convene L-SOCs
- L-SOCs convene youth, family members, providers, Tribes, and partners from behavioral health, child welfare, I/DD services, education, and juvenile justice.

2026 – 2029 SOC Strategic Plan Goals

1

Improve access to coordinated, integrated, and community-based systems of care.

2

Promote the co-creation of equitable policy and systems by providers and the youth and families they serve.

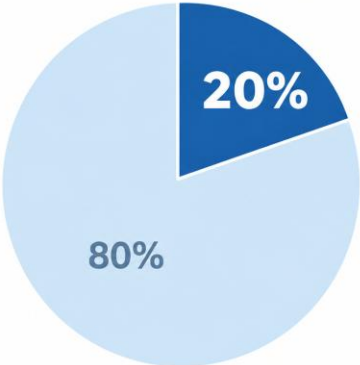
3

Create sustainable infrastructure that increases the System of Care's capacity and credibility.

4

Transform the systems that serve children, youth and families.

Why is this important, and what do we know?



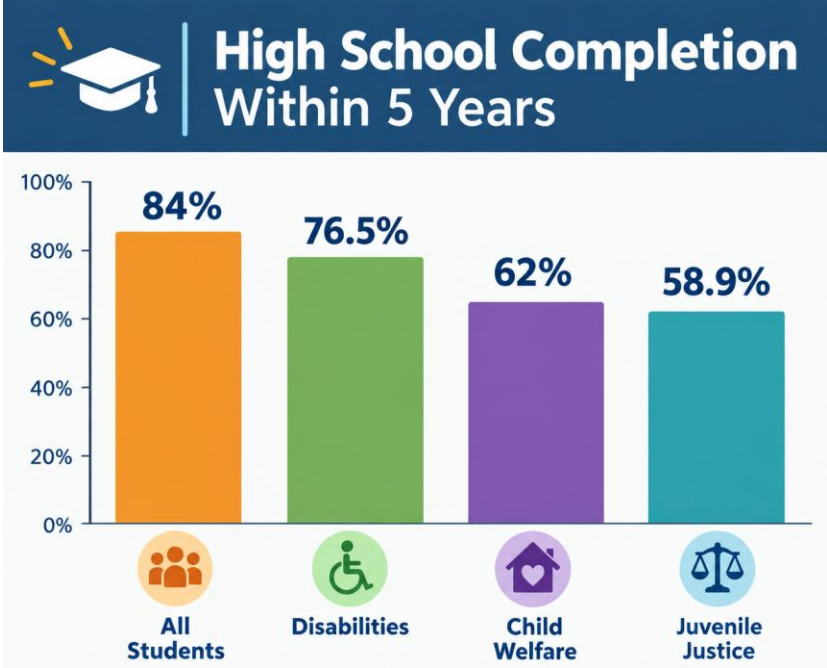
20%

of Oregon families
report a well-functioning
system of care

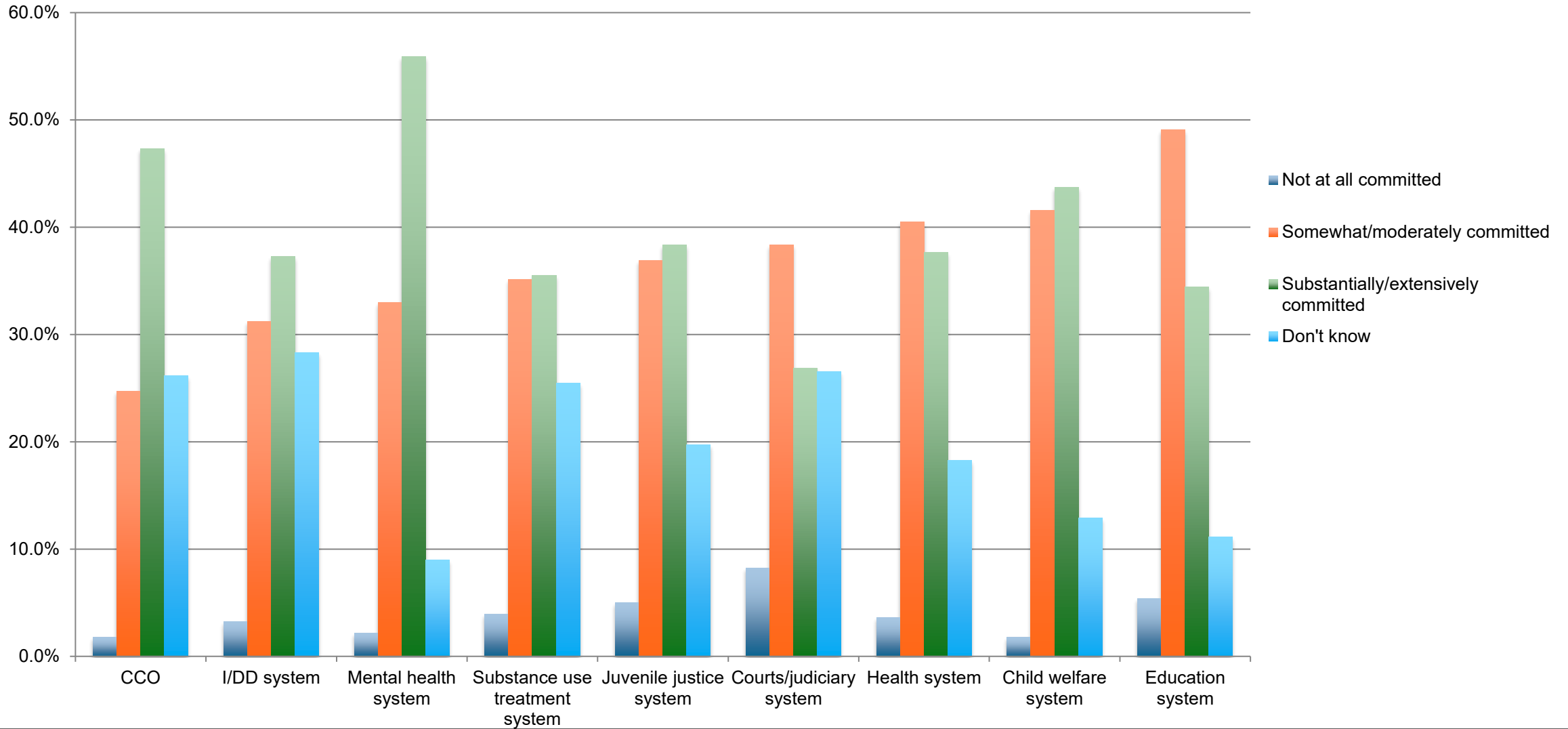


749

youth (aged 0-25)
were involved in
3 or more systems
in the last year.



Extent to which there has been commitment to the system of care philosophy and approach in the region during the past 12 months





Innovation Lab

How are you currently leveraging cross-sector relationships to improve outcomes for youth with complex behavioral health needs? In particular, consider your relationships with Child Welfare, I/DD, Juvenile Justice and education systems

What are your ideas on how partners can be working more collaboratively?

Strategies for improving cross-sector partnerships

Lean in –
especially now!

CCO as
convener- build
relationship
across silos

Align strategic
direction

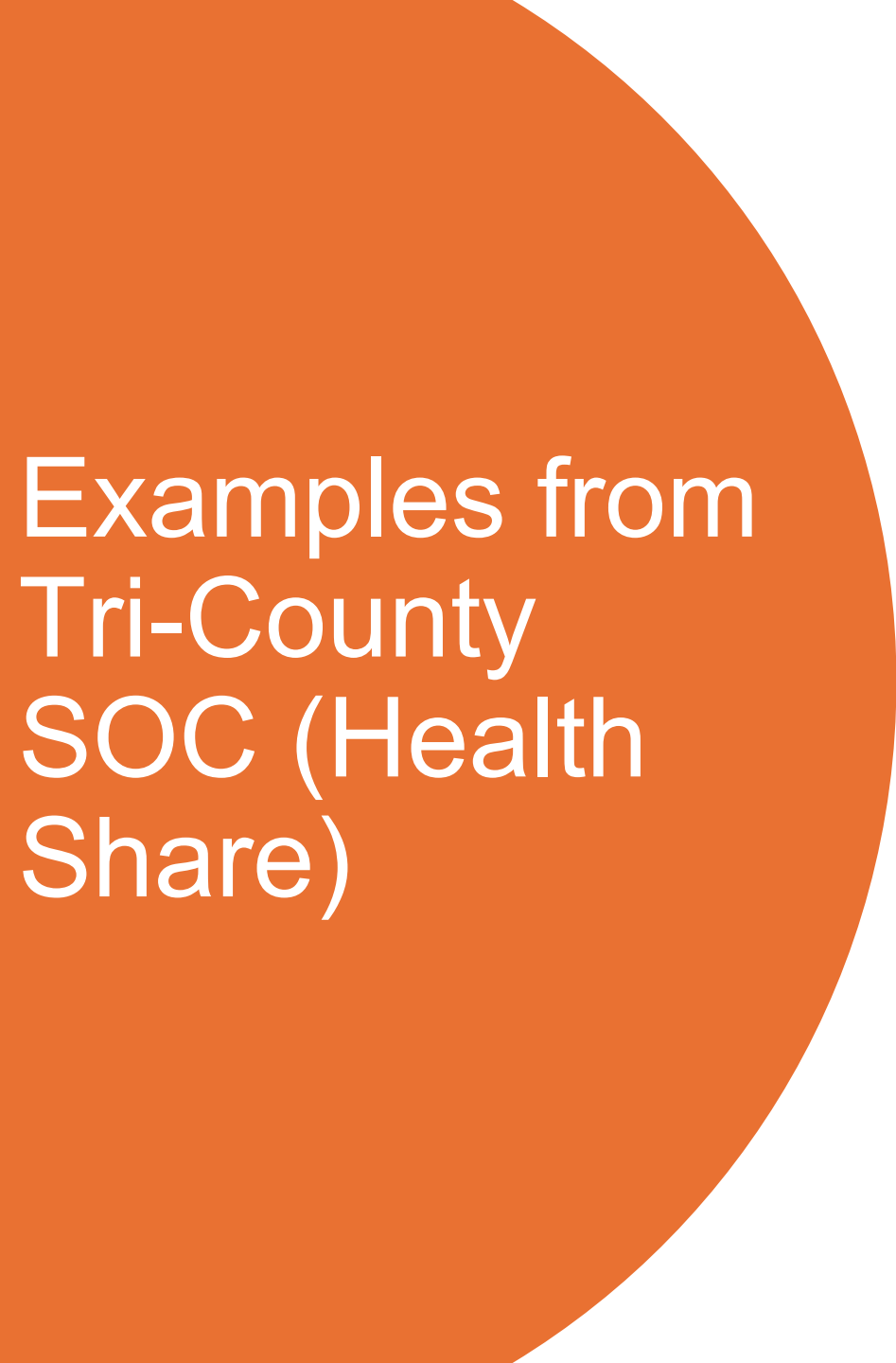
Data sharing and
data use

Execute
Memorandum's
of Understanding
(MOUs)

Co-locate staff
and providers

Share wins

Braided and
blended funding
models

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Examples from Tri-County SOC (Health Share)

L-SOC and Child Welfare
integration

“Wellness room” installation in
high schools

Cross sector case conferencing:
collaborative for youth
experiencing homelessness

Healthcare and Homelessness



- Historically, healthcare and housing systems haven't had consistent and established ways to communicate regarding shared clients
- Formal case conferencing between housing service providers and healthcare systems in Washington, Clackamas and Multnomah Counties are now happening on a bi-weekly basis
- Innovative partnerships among Metro, Health Share and each county's homeless services department have made this a reality

Shift from 'my client' to 'our clients'

Shift from 'my resources' to 'our resources'

Cross-Sector Case Conferencing – SOC in Action

System collaboration in homeless services

- Held twice monthly
- Attended by county health system experts
- Local community partners in attendance
- Housing providers refer clients to the space

- Health Share convenes a Community of Practice to support continuous quality improvement

Establish a Regional System for Cross-Sector Collaboration

Each County Launched Cross Sector Case Conferencing at Different Times

Washington County

- Began case conferencing in Spring 2023

Clackamas County

- Began conferencing in March 2024

Multnomah County

- Began conferencing November 2024

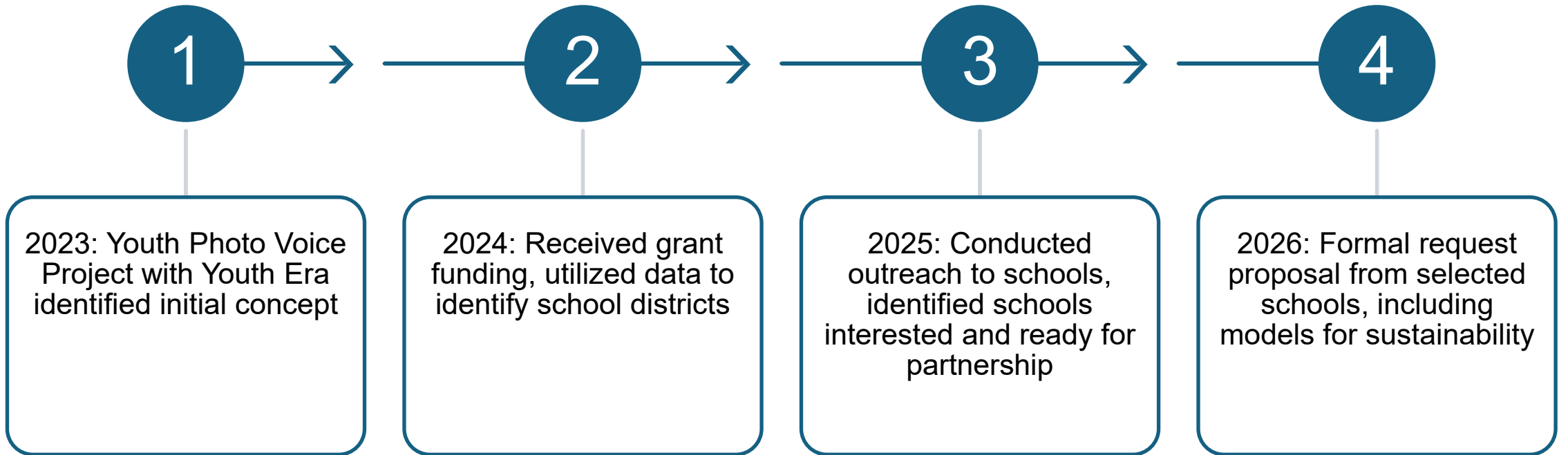
What regional coordination makes possible

- A mother with two youth with developmental disabilities whose primary language is not English was living in a shelter
- Referred to cross sector case conferencing (CSCC) because housing case manager was unclear how to navigate complex developmental needs of youth in their care
- In case conference discovered that there was the ability to connect with primary language care coordination services
- Connected with a health system navigator in the family's primary language

Case Conference Outcome

Housing case manager left with a team of people, and a plan of support all within 15 minutes

Wellness Room Project



Lessons Learned



- Wellness room vs. quiet room
- Shift in our concepts
- Youth groups



Examples from Lane County SOC (Trillium Community Health Plan)

Respite services with the ARC

Pre-release services for youth involved
youth juvenile justice

Local System of Care & Oregon Dept. of Human Services



- Local SOC grant funding, managed through Trillium Community Healthplan, used to provide 2 x per month respite opportunities
- Services are for families with children ages 5-12 with behavioral health conditions and/or developmental disabilities in Springfield and Western Eugene.
- Approximately 31 children per month are utilizing these services.

CCO and Lane County Juvenile Justice

CASE EXAMPLE OVERVIEW

Youth Profile

16-year-old female with complex, multi-system needs requiring intensive care coordination.

Juvenile Justice

Coordination between treatment goals and legal obligations.

Placement Instability

Behavioral health crises and ongoing need for safe, supportive living arrangements.

Behavioral Health

Significant needs, including safety concerns and emotional dysregulation.

Substance Use

Concerns requiring specialized treatment interventions.

Access Barriers

Barriers to accessing the appropriate level of treatment and support.

SUCCESSSES

- Collaborative care coordination demonstrated real value for a youth with complex, multi-system needs.
- Progress came through persistent partnership among CCO care management, behavioral health providers, child welfare, juvenile justice, educational supports, and community partners.
- Shared commitment across organizations kept the youth engaged and connected to services and treatment opportunities, supporting a path toward stability and health despite significant barriers.

Building For What Comes Next

What are your ideas for leaning into relationships, especially given the impacts of HR1 and changing federal landscape?



Q & A